



Town of Concord, Massachusetts
22 Monument Square, Concord, MA 01742

Toilet Rebate Program



The rebate for 1.6 gallon/flush toilets has been discontinued. Toilets purchased after June 1, 2009 must be a WaterSense certified toilet to receive a rebate.

Thank you for your interest in the Concord Public Works Toilet Replacement Rebate Program. The program is offered through the Water and Sewer Division as a part Concord Public Works' comprehensive water conservation program. The rebate is offered on a first-come, first-served basis and is available as funds allow.

To qualify for the program, you must be a Concord Water account holder. If you are replacing a high-volume (3.5 gallon or more) toilet you are eligible for a rebate up to \$150.

If you are replacing a 1.6 gallon/flush model installed before 1999, you are eligible for a \$50 rebate.

Only toilets that have been certified by the Environmental Protection Agency's WaterSense program are eligible for a rebate. Contact the water conservation office at 978-318-3259 for a list of eligible toilets or click on the link below.

Choose your new toilet carefully. Consider factors such as style, performance, fit and color of your toilet. New toilets have an expected life of 20 years, but many last as long as 30 or more years.

To keep your toilet working at peak efficiency, check periodically for leaks and replace worn internal parts. Water savings from a new toilet can be significantly reduced if the flapper doesn't work properly.



What Are High-Efficiency Toilets?

Under federal law, toilets must not exceed 1.6 gallons per flush (gpf). High-efficiency toilets (HETs) go beyond the standard and use less than 1.3 gpf. The WaterSense label will be used on HETs that are certified by independent laboratory testing to meet rigorous criteria for both performance and efficiency. Only HETs that complete the third-party certification process can earn the WaterSense label.

WaterSense, a partnership program sponsored by the U.S. Environmental Protection Agency, helps consumers identify water-efficient products and programs. The WaterSense label will indicate that these products and programs meet water efficiency and performance criteria. WaterSense labeled products perform well, help save money, and encourage innovation in manufacturing. To learn more about WaterSense, go to: www.epa.gov/watersense/pubs/het.htm

[Rebate Application](#)

[Frequently Asked Questions](#)

[List of Eligible WaterSense Toilets](#)

More information about toilets: www.toiletology.com